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Fax Transmission | January 7, 2004

TO: Commissioner for Patents
Attn: Examiner Thjuan P. Knowlin
P.O. Box 1450
Alexandria, VA 22313-1450

FROM: Jodi L. Hartman

OUR REF: 60027.0238US01
TELEPHONE: 404.954.5042

Total pages, including cover letter: 16

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Title of Document Transmitted:

Amendment and Associate Power of Attorney

Applicant: Nguyen et al.

Serial No.: 10/028,958

Filed: December 19, 2001

Group Art Unit: 2642

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Receipt is hereby acknowledged for the following in the U.S. Patent and Trademark Office:

In re Application of: Nguyen et al.

For: Conference Call Setup Automation

Docket No.: 60027.0138US01/BS01261

Filed: December 19, 2001

Serial No.: 10/028,958

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Applicant:	Nguyen et al.	Examiner:	Knowlin, T.
Serial No.:	10/028,958	Group Art Unit:	2642
Filed:	December 19, 2001	Docket:	60027.0238US01/BS01261
Title:	Conference Call Setup Automation		

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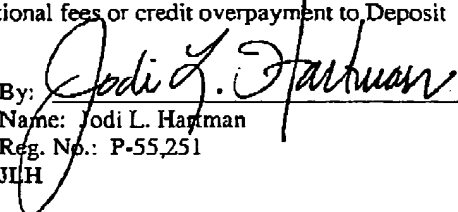
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